



# FROST WARNING

Dear Tenant

RE: PREVENTION OF FROST DAMAGE

We are writing to remind all tenants of essential precautions to be taken to protect properties from the results of freezing. We are anxious to save our tenants and landlords possible costly damage and disruption. In a recent case, where adequate precautions were not taken, there was a resultant damage in excess of £20,000 in a property where pipes had frozen and then burst causing extensive flooding.

We would ask you to observe some simple precautions if you intend to be away from the property for longer than 24 hours during the winter period. For most properties it will be necessary to:

- Maintain the central heating on a low or normal setting to maintain a temperature of between 12/15 degrees C (55/60 degrees F) and leave the trap door to roof space open

Whilst this is general advice, the characteristics of each individual property may be slightly different.

If you are unsure how to take appropriate measures to protect the property whilst you are away, or if you plan to be away for a week or more, please do not hesitate to contact us.

Thank you for your kind co-operation

Yours sincerely

Property Management Team for  
Hazells Chartered Surveyors